

Interview Summary	Application No.	Applicant(s)	
	10/729,793	TOLBERT, ROBERT E	
	Examiner	Art Unit	
	HUSSEIN A. EL CHANTI	2457	

All participants (applicant, applicant's representative, PTO personnel):

(1) HUSSEIN A. EL CHANTI. (3) _____.

(2) Asmita Shande. (4) _____.

Date of interview: 9/18/2009.

Type: a) Telephonic b) Video Conference
c) Personal [copy given to: 1) applicant 2) applicant's representative]

Exhibit shown or demonstration conducted: d) Yes e) No.
If Yes, brief description: _____.

Claim(s) discussed: 1-3, 5-9, 12-15, 22 and 24-30.

Identification of prior art discussed: None.

Agreement with respect to the claims f) was reached. g) was not reached. h) N/A.

Substance of Interview including description of the general nature of what was agreed to if an agreement was reached, or any other comments: Applicant's representative pointed out that the examiner's amendment had a type error in claim 1. The word "of" in line 13 was not deleted. Also applicant wanted the term "service problem" to be changed to "problem" throughout the claims. Examiner agreed.

(A fuller description, if necessary, and a copy of the amendments which the examiner agreed would render the claims allowable, if available, must be attached. Also, where no copy of the amendments that would render the claims allowable is available, a summary thereof must be attached.)

THE FORMAL WRITTEN REPLY TO THE LAST OFFICE ACTION MUST INCLUDE THE SUBSTANCE OF THE INTERVIEW. (See MPEP Section 713.04). If a reply to the last Office action has already been filed, APPLICANT IS GIVEN A NON-EXTENDABLE PERIOD OF THE LONGER OF ONE MONTH OR THIRTY DAYS FROM THIS INTERVIEW DATE, OR THE MAILING DATE OF THIS INTERVIEW SUMMARY FORM, WHICHEVER IS LATER, TO FILE A STATEMENT OF THE SUBSTANCE OF THE INTERVIEW. See Summary of Record of Interview requirements on reverse side or on attached sheet.

/Hussein Elchahmi/
Patent Examiner